

REQUEST FOR PROPOSALS

FOR

Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide)

RFP No.: RFP-19-ND-002

Submittal Deadline: Thursday January 31, 2019 at 2:00pm CST

Issued: Monday, December 17, 2018

NIGP Code(s): 924-16, 924-35, 924-40

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Attachment A - Proposal Cover Page

TEXAS STATE TECHNICAL COLLEGE Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

To facilitate your firm's participation in TSTC's bid process, we ask that you fill in the requested information below as acknowledgement that you are submitted a bid for the have received the RFP noted above. By doing this, we will also be able to provide notification to you of any addenda to this solicitation. This RFP contains three (3) training categories. Proposers are not required to submit bids for all three categories. Proposers may submit bids for all or any category they are qualified for. Respondent/Vendor Name:_____ Contact Person: _____ Email Address: Phone: _____ Fax: _____ Address: _____ City, State, Zip _____ Federal Employer ID #: ______ or SS # (if sole owner): _____ If a Corporation: State of Incorporation: Respondent's Charter NO: Identify each person who owns at least 25% of the Respondent's Business entity by name: _____Yes, our company does have an interest in responding to the following category/categories: _____ Healthcare Training Services _____ Craft Skills Training Services _____ Leadership Training Services Please indicate if you are: _____ HUB What category? ____ Non – HUB Submitted and Certified by: Title Name Authorized Signature Date RFP-19-ND-002

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1.0 GENERAL INFORMATION

1.1 Description of TSTC

Texas State Technical College ("TSTC") a state-supported two-year technical college and is the state's largest provider of technical education. TSTC was originally established in 1965 as the James Connally Technical Institute (JCTI), a two year college in the Texas A&M University System designed to meet the state's evolving workforce needs. In 1969, the State of Texas gained ownership of James Connally Air Force Base and renamed the college Texas State Technical Institute (TSTI), which became a separate state agency with its own Board of Regents, appointed by the governor. TSTC been continuously accredited by equivalent enrollment of approximately 12,000. In contrast with Texas's regionally-focused community colleges, TSTC has a statewide role and mission with a legislative mandate to focus specifically on highly specialized, advanced, and emerging technical and vocational areas leading to certificates or associate degrees.

In 2015, the college was granted single-accreditation status from the Southern Association of Colleges and Schools Commission on Colleges, the regional body for the accreditation of degree-granting higher education institutions in the Southern states. The college central administration is located in Waco, Texas, the site of the flagship campus. The college has campuses in Abilene, Breckenridge, Brownwood, Fort Bend County, Harlingen, Marshall, North Texas (Red Oak), Sweetwater, Waco, and Williamson County.

1.2 Purpose of the Request for Proposals

Texas State Technical College (TSTC, COLLEGE) is soliciting bids from qualified respondents (Vendors, Contractors) to be selected as a pre-qualified Training Providers in all or one of the following categories: Healthcare Training, Craft Skills Training and Leadership Training, which is more specifically described in Section 2.0 Scope of Services, of this RFP. The pre-qualified Training Provider will be delivering a variety of training sessions to contractor customers that will include private sector employees or unemployed individuals. This statewide RFP is for TSTC's Workforce Development and Training Department. Training content must be capable of encompassing TSTC's Workforce Development reporting policies and procedures. These services include but are not limited to: Instructor Led Classroom Training, Lab Based Hands-On Training, Web Based Training or Curriculum Development.

Pre-Qualified Respondents will be expected to meet the requirements specified in this Request for Proposal (herein referred to RFP) document. Respondents not meeting the minimum requirements to the RFP will be disqualified from the bidding process. Pre-qualified Training Provider will be required to conform to all federal and state regulations including, but not limited to, Texas as they apply to the services provided. **TSTC reserves the right to award multiple contracts from this RFP**. Proposals must include a description of the training to be provided. Proposals should also include a description of training materials that are to be provided as part of the training(s), such as: handouts, Power Points, pre and post tests, embedded videos, multimedia, audio instructions, guided tutorials or downloadable materials.

1.3 Authority

This solicitation is issued in accordance with the requirements for consulting services by an institution of higher education of the State of Texas as provided in Texas Government Code, Chapter 2254.028(c). Accordingly, the college's Chief Executive Officer has made a finding of fact that the services to be provided by the contractor selected under this RFP are necessary for the college.

1.4 Submission of Proposal

Pursuant to the provisions of Texas Government Code Title 10 Subtitle D Chapter 2156.121-2158.127, sealed proposals will be received until the date and time established for receipt. After, receipt, only the names of respondents will be made public. Prices and other proposal details will only be divulged after the contract award, if one is made.

TSTC will receive Proposals until Thursday, January 31, 2019 at 2:00 p.m. CST. Proposal must be timestamped by TSTC before the hour and date specified. Proposals that are received late will be returned to the respondent unopened.

Proposal will not be received by telephone, fax, or email. Proposal will only be received at the location described below:

Nereida Dominguez, CTPM Texas State Technical College at Harlingen Service Support Center – Procurement Services 1902 N. Loop 499 Harlingen, Texas 78550

Submit one (1) original and one (1) identical electronic copy of the Proposal and all of its contents. The original Proposal should contain the mark "original" on the Proposal Cover Page. The electronic copy shall be submitted in a USB/Flash Drive or in a CD in the same envelope as the hard-copy original proposal. Proposer must include signatures on both hard copy and electronic copy.

Proposal must be enclosed in a sealed envelope (box or container) addressed as described above. **The envelope must clearly identify the RFP number, submittal due date, and the name and return address of the respondent.** Proposal and any other information submitted by respondents in response to this RFP shall become the property of the TSTC.

Failure to comply with all requirements contained in this RFP may result in the rejection of the Proposal. Proposals that are qualified with conditional clauses, alterations, items not called for in the RFP, or irregularities of any kind are subject to rejection.

Properly submitted Proposals will be opened publicly and the names of the respondents will be read aloud. Proposal cannot be altered or amended after opening time. Proposal cannot be withdrawn after opening time without written approval by TSTC based on a written request to withdraw. By submitting a Proposal in response to this RFP, Respondent acknowledges and accepts the evaluation process and that determination of the "best value" will require subjective judgments by TSTC.

1.5 Questions

All questions regarding this RFP must be submitted in writing to Nereida Dominguez, Buyer, <u>nereida.dominguez@tstc.edu</u>, no later than **January 11, 2019 at 2 p.m.** Any clarifications or interpretations of this RFP that materially affect or change its requirements will be issued by TSTC as an addendum. All such addenda are issued by TSTC before the Proposal are due as part of the RFP and respondents shall acknowledge receipt of each addendum to the RFP in its Proposal.

1.6 Key Events Schedule

Issuance of RFP	Monday, December 17, 2018
Deadline for Submittal of Questions	Friday, January 11, 2019 2:00 p.m.
Deadline for Submittal of Proposal	Thursday, January 31, 2019 at 2:00 p.m.
Evaluation	February 4, 2019 to February 13, 2019
Award of Contract (tentative)	February 18, 2019
Contract Start Date (tentative)	February 25, 2019

1.7 Proposal Evaluation Process

TSTC may select the Proposal that offers the "best value" for the institution based on the published selection criteria and on its ranking evaluation. The top ranked respondents may be selected by the Owner to participate in the interview process. The interviews may be conducted in person or through the use of technology.

TSTC may first attempt to negotiate a contract with the selected respondent. TSTC may discuss with the selected respondent options for a scope or time modification and any price change associated with the modification. If TSTC is unable to reach a contract with the selected respondent, TSTC may formally end negotiations with that respondent and proceed to the next "best value" respondent in the order of the selection ranking until a contract is reached or all Proposals are rejected. TSTC is not obligated to select the Respondent offering the most attractive economic terms if that Respondent is not the most advantageous to TSTC overall, as determined by TSTC.

1.8 Historically Underutilized Businesses Submittal Requirements

It is the policy of TSTC to promote full and equal opportunities for the contracting and subcontracting of Historically Underutilized Businesses (HUB) in accordance with Texas Government Code, Chapter 2161. This Chapter applies to all contracts for the purchase of goods and/or services with an expected value of \$100,000 or more. A HUB Subcontracting Plan Form (Included as Separate Attachment) must be filled out and returned with the Proposal to be considered responsive. If the Proposal does not include a HUB Subcontracting Plan, it shall be rejected as a material failure to comply with advertised specifications.

Search the State of Texas HUB Database for HUB vendors by the NIGP class and item at: <u>https://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp</u>

Additional minority and women owned business association resources are available for subcontracting notices at: <u>http://comptroller.texas.gov/procurement/prog/hub/mwb-links-1/</u>

Additional information and training regarding how to complete a HUB Sub-Contracting Plan can be found on the CPA Website at the following link: http://comptroller.texas.gov/procurement/prog/hub/hub-subcontracting-plan/

1.9 Subcontracting Approval

The Respondent shall perform the Contract with its own resources and those subcontractors identified in the Respondent's HUB Subcontracting Plan. In the event that the Respondent should determine that it is necessary or expedient to execute additional or alternative subcontracts for any of the performances under the Contract, the Respondent shall submit a revised HUB Subcontracting Plan for prior approval before executing any subcontracts.

In any subcontracts entered into by Contractor for the performance of the work, Contractor shall require the Subcontractor, to the extent of the work to be performed by the Subcontractor, to be bound to Contractor by the terms of the contract between Contractor and TSTC and to assume toward Contractor all of the obligations and responsibilities that Contractor, by the contract between Contractor and TSTC, assumes toward TSTC.

The Respondent shall manage all quality and performance, project management, and schedules for subcontractors. The Respondent shall be held solely responsible and accountable for the completion of all work for which the Respondent has subcontracted.

1.10 Bidding Requirements

Proposal prices must be firm for TSTC acceptance for 90 days from the submittal due date and the RFP Document Submission shall be irrevocable from the close of the call until acceptance by TSTC or the passage of a period of 90 days, whichever shall occur first.

1.11 No Reimbursement for Costs

Respondent acknowledges and accepts that any costs incurred from Respondent's participation in this RFP process shall be at the sole risk and responsibility of the Respondent.

1.12 Taxes

TSTC is exempt from taxes pursuant to the provisions of the *Texas Tax Code*, Chapter 151. Do not include tax in the Proposal. Excise Tax Exemption Certificates are available upon request.

1.13 Reservation of Rights

TSTC may evaluate the Proposal based on the anticipated completion of all or any portion of the Project. TSTC reserves the right to divide the Project into multiple parts, to reject any and all Proposals and resolicit for new Proposals, or to reject any and all Proposals and temporarily or permanently abandon the Project. TSTC makes no representations, written or oral, that it will enter into any form of agreement with any respondent to this RFP for any project and no such representation is intended or should be construed by the issuance of this RFP.

1.14 Texas Public Information Act

All information, documentation, and other materials submitted in response to this RFP are considered non-confidential and/or non-proprietary and are subject to public disclosure under the Texas Public Information Act (*Texas Government Code*, Chapter 552.001, *et seq.*) after the solicitation is completed.

TSTC strictly complies with all statutes, court decisions, and opinions of the Texas Attorney General with respect to disclosure of public information.

1.15 Equal Opportunity

The Respondent must be an equal opportunity employer. No person shall be discriminated against in employment because of race, color, religion, gender, national origin, disability, or age.

1.16 Accuracy of Information

TSTC and its officers, directors, employees and agents assume no responsibility for the accuracy of the information in this document. Should dispute arise regarding the meaning or intent of the Contract Documents, the decision of the TSTC shall be final and binding upon the Contractor.

1.17 Contract Award, Initial Term, and Renewal Options

A response to the solicitation is an offer to contract with Texas State Technical College based on the terms and conditions contained therein. RFP's do not become contracts and are not binding until a written contract, signed by authorized College administrator and authorized personnel of the awarded vendor pursuit to this agreement are formed.

The initial contract performance period shall be for a period of one year (starting on or about February 25, 2019 through February 24, 2020), unless otherwise extended or terminated by TSTC in accordance with the terms and conditions of the contract. The Owner shall have the exclusive option to renew this contract for up to two (2) one-year time periods provided funds have been appropriated for the continuation of services. Renewal contract shall commence one (1) day after expiration date of original contract to ensure no interruption of service. The Contractor must be agreeable to renewal under the conditions of this document. All contract renewals or extensions may be subject to approval by authorized personnel of TSTC. Contract renewals or extensions may be made ONLY by written agreement between the College and the Proposer and are subject to approval by authorized personnel of TSTC. TSTC shall reserve the right to award a contract for all or any of the requirements in this Request for Proposals, to award multiple awards, or to not award any contract, according to what is in the best interest of TSTC.

The RFP and submitted responsive documents, or portions of each, and at the College's sole discretion, may become incorporated by reference and a part of this written contract and will be binding on both the College and the Proposer after execution of the contract by both parties.

1.18 Compliance with Laws

The services provided and all representations in the RFP response must be such that they are or would be in conformity with all federal, state, county and local laws, regulations, rules, and orders. Upon request, the Proposer shall furnish to TSTC certificates of compliance with all such laws.

1.19 Termination for Convenience

TSTC, may, at its option and discretion, terminate the resulting contract for convenience and, at its option and discretion, may reduce the statement of work or other requirements of the contract at any time, without any default on the part of TSTC or the contractor, by giving thirty (30) calendar days' notice thereof to the selected contractor.

1.20 Termination for Default

In the event that the services to be performed under this contract must be completed by a certain date, the Proposer is required to provide immediate notice at such time it has knowledge that it will be unable to perform the services within the time required.

1.21 Assignment

The Proposer may not assign, transfer, convey, or subcontract this contract, any services to be performed as outlined in the RFP, or any of its obligations under this contract, in whole or in part, without the prior written approval from the College, which the College may withhold in its sole discretion.

1.22 Ethics Conduct

Any direct, or indirect, actions taken to unduly influence competitive purposes, to circumvent equal consideration for competitive bidders, or to disregard ethical and legal trade practices will disqualify vendors and contractors from current and future consideration for participation in TSTC orders and contracts.

1.23 Drug Policy

TSTC is a drug-free workforce and workplace. The manufacture, sale, distribution, dispensation, or use of illegal drugs or alcohol by vendors or contractors, while on TSTC premises, is strictly prohibited.

1.24 Invoices

Original invoices must be submitted monthly in connection with all payments. To be a proper invoice that may be accepted and paid, the invoice must include the following information and/or attachments; Name and address of the Respondent, Respondent's invoice remittance address, Purchase order number authorizing the services, detailed breakdown of monthly total price for services, and any other related documentation to show proof of services rendered.

Invoices should be received no later than the (15) fifteenth day of every month. Each invoice is subject to review and approval by TSTC before payment will be processed. Normal payment processing time for services which have been completed, delivered to, and approved by TSTC is thirty (30) calendar days after receipt of a valid, uncontested invoice. TSTC will incur no penalty for late payment if payment is made in thirty (30) or fewer days from receipt of goods or services and an uncontested invoice. Payments shall be made consistent with Chapter 2251, Texas Government Code.

Any invoice that does not comply with the minimum requirements stated above may not be considered valid and may be subject to rejection and/or return to the contractor.

Invoices shall be submitted by mail to:

Texas State Technical College Accounts Payable 1902 N. Loop 499 Harlingen, Texas 78550 Emailed to: HarlingenInvoice@tstc.edu

1.25 Confidential Information

All information owned, possessed or used by TSTC that is communicated to, learned, developed or otherwise acquired by contractor in the performance of services for TSTC, that is not generally known to the public, will be confidential and contractor will not, beginning on the date of first association or communication between TSTC and contractor and continuing throughout the term of the contract and any time thereafter, disclose, communicate or divulge, or permit disclosure, communication or divulgence, to another or use for contractor's own benefit or the benefit of another, any confidential information, unless required by law.

Except when defined as part of the Services, contractor will not make any press releases, public statements, or advertisement referring to the Services or the engagement of contractor as an independent contractor of TSTC in connection with the Services, or release any information relative to the Services for publication, advertisement or any other purpose without the prior written approval of TSTC. Contractor will obtain assurances similar to those contained in this Section from persons, contractors, and subcontractors retained by contractor.

1.26 Governing Law

The contract and all of the rights and obligations of the parties hereto and all of the terms and conditions hereof will be construed, interpreted and applied in accordance with and governed by and enforced under the laws of the State of Texas.

1.27 Group Purchasing Authority

Texas law authorizes institutions of higher education (defined by <u>Section 61.003, Education Code</u>) to use the group purchasing procurement method (<u>Texas Education Code 51.9335</u>). Additional Texas institutions of higher education may therefore elect to enter into a contract with the successful Proposer under this RFP. In particular, Proposer should note that Texas State Technical College is comprised of several campuses across the state of Texas described at <u>http://www.tstc.edu/about/welcome</u>. TSTC may routinely evaluate whether a contract resulting from a procurement conducted by one of the campuses might be suitable for use by another, and if so, this could give rise to additional purchase volumes. As a result, in submitting its proposal in response to this RFP, Proposer should consider proposing pricing and other commercial terms that take into account such higher volumes and other expanded opportunities that could result from the eventual inclusion of other institutions in the purchase contemplated by this RFP.

2.0 SCOPE OF SERVICES

2.1 Overview

This Scope of Services specifies the minimum requirements for the vendor to provide Healthcare Training, Craft Skills Training, and Leadership Training, as described herein for the College's Statewide Workforce Development and Training Department. Any additions to or differences as compared to the minimum requirement described in the Scope of Service requested shall be clearly identified in the Proposers response. Proposers should be advised that TSTC will not pay for any separate fees or expenses submitted outside the prices submitted in the proposal.

2.2 Scope of Work

The purpose of this RFP is to solicit proposals from quality training providers who have the capacity to develop and deliver any of the following training categories: Healthcare Training, Craft Skills Training or Leadership Training at the various TSTC campuses throughout the State. Texas State Technical College will select training firms and single individual companies as pre-qualified providers for the purpose of this RFP. The Training programs submitted in the RFP should be designed for the development or upgrading of skills sets for workers or individuals represented at all working levels of industry. Training content must be capable of addressing TSTC's training and instructor standards that meet industry standards, student-skill acquisition, workplace portability and customer expectations.

Vendors responding to this RFP must have a minimum of 2 years' experience in conducting similar workforce training programs. Pre-qualified proposers should include a description of all trainings programs and materials that will be provided as part of the training, such as: handouts, Power Points, pre and post tests, embedded videos, multimedia, audio instructions, guided tutorials or downloadable materials. Vendors responding to this RFP must have a minimum of 2 years Industry Experience in the areas for which training will be provided.

Pre-qualified training provider(s) must describe their ability to customize and or modify training curriculum to meet the specific needs of customer. It is expected that training providers must be willing to adjust their training program curriculum, duration and focus to meet the goals and objectives of the training requested as determined by TSTC Workforce Development and Training. Training program(s) must meet industry's current certification and training standards.

This procurement is to acquire training services, on an "as needed" basis, which may be *dependent on successful grant awards from various funding sources.*

Choose the specific training category, on Page 3 of this RFP, for which you would like to be considered.

Training Categories Requested

All training to be provided by bidders will need to be flexible to be customized in order to meet the needs of the customer. Proposers are expected to be flexible to such request made by TSTC.

• Healthcare Training: e.g. Medical Billing, Medical Coding, Medical Insurance Processing, Certified Nurse Assistant, Medical Equipment Maintenance, Certified Medical Assistant, Phlebotomy, EKG

Certification, Medical Front Office Professional; refer to Appendix A for a list of courses that TSTC typically provides.

- Leadership: e.g. Leadership Skills for Supervisors, Leadership in Team Building, Obstacles to Effective Leadership, Leadership in Customer Service, Communication Skills, Roles and Functions of a Leader, Managing Change, Early Foundations of Leadership Theory, Leadership for Mid Managers, Leadership for the Executive, Sources of Leadership Power, Managing Conflict, Progressive Discipline, Presentation Skills; refer to Appendix B for a list of courses that TSTC typically provides.
- Craft skills: e.g. Mechanical Maintenance, Basic Industrial Electricity, Hydraulics and Pneumatics, Mechanical Drives, Programmable Logic Controllers, Motor Controls, Variable Frequency Drives, Preventative Maintenance, Industrial Instrumentation; refer to Appendix C for a list of courses that TSTC typically provides.

Training Formats Accepted

The training formats listed below are focused on creating the best learning environment for the students, trainees and the customers. Bidders should take into consideration the 10 TSTC Campus located throughout the State of Texas as possible locations to provide training under this RFP.

- Classroom Led Training To be provided in up to 8 hours per day or less, with necessary breaks.
- Client Location To be provided at the customer's place of business i.e. conference room, shop floor or training lab.
- Conference Training Seminar To be provided in Conference/Seminar style informational/training sessions, primarily in large audience formats and mainly as informational i.e. auditoriums, conference rooms or classrooms. Sessions can range from half day to multiple day conferences/seminars.
- Web Based Training and Education Courses To be provided via the use of the internet, Web Ex, video conferencing, distance learning, web based courseware and simulations.

2.3 Contract Type

The Contract awarded as a result of this solicitation shall be based on a daily rate contract or a price per trainee contract. Services will be requested only as needed. TSTC will therefore not guarantee a minimum amount of business to the successful respondent(s).

2.4 Payment Requirements

Proposer shall submit monthly invoices to TSTC for services performed. Each invoice will be accompanied by documentation that TSTC may reasonably request to support the invoice amount. The invoices shall include the following information:

- 1. Trainee sign-in sheets
- 2. Name of TSTC personnel authorizing the work;
- 3. Course Description and/or Outline; and

2.5 Personnel Requirements

- A. Trainers must be trained and experienced to perform their duties.
- B. Trainers must maintain professional attire and appearance when providing services.
- C. Trainers shall maintain confidentiality on all proprietary company and intellectual property information owned by the client.
- D. Trainers shall refrain from engaging in conversation with students, staff or other members of the TSTC, company partner or community that may be personal or intimate in nature.

2.6 TSTC Responsibilities

TSTC hereby agrees to:

- A. Designate a Project Manager and an Executive Director or Business Relationship Manager to work in conjunction with the Training Provider(s).
- B. Must inform Training Provider of class changes, location changes and cancellations in advance to ensure that Training Provider can deliver the services.

2.7 Contract Administration

John Dosher will be the Contract Manager for this project.

2.8 Change or Addition to Scope of Services

TSTC, without invalidating the contract, may make changes by altering, adding to, or deduction from the Scope of Services at any time during the term of the contract in order to meet current TSTC needs. The Contract pricing shall be adjusted accordingly, upon mutual agreement between TSTC and Contractor. Should TSTC request additional services during the term of the Contract, an agreement to provide these services at the same price as quoted will be understood as included in the Respondent's submission.

3.0 PROPOSAL FORMAT

The Proposal must be organized in sections in the following format and contain the following information. Respondents should note that elaborate or unnecessary voluminous proposals are not desired.

3.1 Proposal Cover Page

The Proposal Cover Page, Attachment A, should be the first page of your Proposal. The Proposal Cover Page must be signed by a person authorized to sign for Respondent.

3.2 Execution of Offer

The Execution of Offer Page, Attachment B, should be the third section of your Proposal. <u>The Execution</u> of Offer must be signed by a person authorized to sign for Respondent. Failure to submit a signed Execution of Offer will result in automatic disqualification.

3.3 Proposal Contents

Respondents are required to submit Attachments 1 thru 9 with their bid.

- 1. Attachment A Proposal Cover Page
- 2. Attachment B Execution of Offer
- 3. Attachment C Terms and Conditions
- 4. Attachment D Conflict of Interest Questionnaire (if no conflicts, enter None and Sign)
- 5. Attachment E Respondent Questionnaire
- 6. Attachment F Pricing Information
- 7. Attachment G Notification of Criminal History
- 8. Attachment H HUB Subcontracting Plan
- 9. Attachment I Appendix A, B, C Training Capabilities Summary

4.0 PROPOSAL SELECTION CRITERIA

Respondent is encouraged to propose terms and conditions offering the maximum benefit to TSTC in terms of (1) services to TSTC and (2) total overall cost to TSTC. Respondents should describe all educational, state and local government discounts, as well as any other applicable discounts that may be available to TSTC.

An evaluation team from TSTC will evaluate the Proposal. The evaluation of Proposal and the selection of a respondent will be based on the information provided by Respondent in its Proposal. TSTC may give consideration to additional information if TSTC deems such information relevant.

The criteria to be considered by TSTC in evaluating Proposal and selecting a Contractor will be those factors listed below. The evaluation will be made per lot.

Threshold Criteria Not Scored:

- Ability of TSTC to comply with laws regarding Historically Underutilized Businesses; and
- Ability of TSTC to comply with laws regarding purchases from persons with disabilities.

Scored Criteria:	Points:
Firm's Qualification and Experience	20
Geographic capabilities in Texas (any limitations)	10
Capabilities of Proposer: • Hours available for training (8-5, Evenings, Weekends))	10

 Number of trainers available Minimum Trainer Qualifications 	
Appearance and Legibility of Bid Submission	10
Training equipment inventory (type & quantity) (See Respondent Questionnaire)	10
Quality of curriculum (see Respondent Questionnaire)	20
Price	20
Total	100

5.0 ATTACHMENTS

- Attachment A Proposal Cover Page
- Attachment B Execution of Offer
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Attachment B – Execution of Offer

TEXAS STATE TECHNICAL COLLEGE Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

NOTE TO RESPONDENTS: SUBMIT ENTIRE SECTION WITH RESPONSE.

THIS EXECUTION OF OFFER MUST BE COMPLETED, SIGNED, AND RETURNED WITH THE RESPONDENT'S PROPOSAL. FAILURE TO COMPLETE, SIGN AND RETURN THIS EXECUTION OF OFFER WITH THE PROPOSAL MAY RESULT IN REJECTION OF THE PROPOSAL.

SIGNING A FALSE STATEMENT MAY VOID THE SUBMITTED PROPOSAL OR ANY AGREEMENTS OR OTHER CONTRACTUAL ARRANGEMENTS, WHICH MAY RESULT FROM THE SUBMISSION OF RESPONDENT'S PROPOSAL, AND THE RESPONDENT MAY BE REMOVED FROM ALL PROPOSER LISTS. A FALSE CERTIFICATION SHALL BE DEEMED A MATERIAL BREACH OF CONTRACT AND, AT OWNER'S OPTION, MAY RESULT IN TERMINATION OF ANY RESULTING CONTRACT OR PURCHASE ORDER.

- A. By signature hereon, Respondent acknowledges and agrees that (1) this RFP is a solicitation for Proposals and is not a contract or an offer to contract; (2) the submission of Proposals by Respondent in response to this RFP will not create a contract between the Owner and Respondent; (3) the Owner has made no representation or warranty, written or oral, that one or more contracts with the Owner will be awarded under this RFP; and (4) Respondent shall bear, as its sole risk and responsibility, any cost which arises from Respondent's preparation of a response to this RFP.
- B. By signature hereon, Respondent offers and agrees to furnish to the Owner the products and/or services more particularly described in its Proposals, and to comply with all terms, conditions and requirements set forth in the RFP documents and contained herein.
- C. By signature hereon, Respondent affirms that he has not given, nor intends to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with the submitted Proposal.
- D. By signature hereon, a corporate Respondent certifies that it is not currently delinquent in the payment of any Franchise Taxes due under Chapter 171, Texas Tax Code, or that the corporate Respondent is exempt from the payment of such taxes, or that the corporate Respondent is an out-of-state corporation that is not subject to the Texas Franchise Tax, whichever is applicable.
- E. By signature hereon, the Respondent hereby certifies that neither the Respondent nor the firm, corporation, partnership or Owner represented by the Respondent, or anyone acting for such firm, corporation, or institution has violated the antitrust laws of this state, codified in Section 15.01, et. seq., Texas Business and Commerce Code, or the Federal antitrust laws, nor communicated directly or indirectly the Qualifications made to any competitor or any other person engaged in such line of business.
- F. By signature hereon, Respondent represents and warrants that:
 - 1. Respondent is a reputable company regularly engaged in providing products and/or services necessary to meet the terms, conditions and requirements of the RFP;
 - 2. Respondent has the necessary experience, knowledge, abilities, skills, and resources to satisfactorily perform the terms, conditions and requirements of the RFP;
 - 3. Respondent is aware of, is fully informed about, and is in full compliance with all applicable federal, state and local laws, rules, regulations and ordinances;

- 4. Respondent understands (i) the requirements and specifications set forth in this RFP and (ii) the terms and conditions set forth in the Contract under which Respondent will be required to operate;
- 5. Respondent, if selected by the Owner, will maintain insurance as required by the Contract;
- 6. All statements, information and representations prepared and submitted in response to this RFP are current, complete, true and accurate. Respondent acknowledges that the Owner will rely on such statements, information and representations in selecting the successful Respondent. If selected by the Owner as the successful Respondent, Respondent will notify the Owner immediately of any material change in any matters with regard to which Respondent has made a statement or representation or provided information.
- G. By signature hereon, Respondent certifies that the individual signing this document and the documents made part of the RFP is authorized to sign such documents on behalf of the company and to bind the company under any agreements or other contractual arrangements, which may result from the submission of Respondent's Proposal.
- H. By signature hereon, Respondent certifies that if a Texas address is shown as the address of the Respondent, Respondent qualifies as a Texas Resident Respondent as defined in Rule 1 TAC 111.2.
- I. By signature hereon, Respondent certifies as follows:
 - 1. "Under Section 231.006, Texas Family Code, the vendor or applicant certifies that the individual or business entity named in this contract, RFP, or application is not ineligible to receive the specified grant, loan, or payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate."
 - 2. "Under Section 2155.004, *Texas Government Code*, the vendor or applicant certifies that the individual or business entity named in this RFP or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate."
 - 3. "Under Section 2254.004, *Texas Government Code*, the vendor or applicant certifies that each individual or business entity which is an engineer or architect proposed by Respondent as a member of its team was selected based on demonstrated competence and qualifications only."
- J. By signature hereon, Respondent certifies that no relationship, whether by relative, business associate, capital funding agreement or by any other such kinship exist between Respondent and an employee of any Texas State Technical College component, or Respondent has not been an employee of any Texas State Technical College component within the immediate twelve (12) months

Attachment B – Execution of Offer – Continued TEXAS STATE TECHNICAL COLLEGE Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

prior to your RFP response. All such disclosures will be subject to administrative review and approval prior to the Owner entering into any contract with Respondent.

- K. By signature hereon, Respondent affirms that no compensation has been received for participation in the preparation of the specifications for this RFP. (ref. Section 2155.004 Texas Government Code).
- L. Respondent represents and warrants that all articles and services quoted in response to this RFP meet or exceed the safety standards established and promulgated under the Federal Occupational Safety and Health Law (Public Law 91-596) and its regulations in effect or proposed as of the date of this solicitation.
- M. By signature hereon, Respondent signifies his compliance with all federal laws and regulations pertaining to Equal Employment Opportunities and Affirmative Action.
- N. By signature hereon, Respondent agrees to defend, indemnify, and hold harmless the State of Texas, all of its officers, agents and employees from and against all claims, actions, suits, demands, proceedings, costs, damages, and liabilities, arising out of, connected with, or resulting from any acts or omissions of Respondent or any agent, employee, subcontractor, or supplier of Respondent in the execution or performance of any agreements or other contractual arrangements which may result from the submission of Respondent's Proposal.
- O. By signature hereon, Respondent agrees that any payments that may become due under any agreements or other contractual arrangements, which may result from the submission of Respondent's Proposal, will be applied towards any debt including, but not limited to, delinquent taxes and child support that is owed to the State of Texas.
- P. By signature hereon, Respondent certifies that no member of the Board of Regents of Texas State Technical College, or the Executive Officers of Texas State Technical College or its component institutions, has a financial interest, directly or indirectly, in the transaction that is the subject of the contract.

The Respondent must complete, sign and return this Execution of Offer as part of their submittal response. The Respondent's company official(s) who are authorized to commit to such a submittal must sign submittals. Failure to sign and return this form will subject the submittal to disqualification. The undersigned, having carefully examined the scope of services and related documents entitled: **Healthcare**, *Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002*, as prepared by Texas State Technical College as well as all other conditions affecting the cost and/or execution of the work, proposes to complete the work in accordance with said documents of which this proposal is a part, for the cost submitted on Attachment F – Pricing Information and Attachment I - Appendix A,B,C Training Capabilities Summary.

Attachment B – Execution of Offer – Continued TEXAS STATE TECHNICAL COLLEGE Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

ACKNOWLEDGEMENT OF ADDENDA

Respondent acknowledges receipt of the following addenda to the captioned RFP (initial if applicable): *Failure to properly acknowledge addenda may result in disqualification.*

Addendum #:	Issued:	Initials:
Addendum #:	Issued:	Initials:
Addendum #:	Issued:	Initials:

Name	Signature Required
Pursuant to the provisions of Chapter 2270 of the Texas Government Code, Contractor verifies that it does not boycott Israel and will not boycott Israel during the term of the Agreement.	
Pursuant to the provisions of Chapter 2252 of the Texas Government Code, Contractor verifies that it is not identified on a list prepared and maintained under Sections 806.051, 807.051 or 2252.153 of the Texas Government Code.	

Submitted and Certified By:

(Respondent's Name)	(Title)	
(Street Address)	(City, State, Zip Code)	(Telephone Number
(Authorized Signature)	(Date)	

Attachment C – Terms and Conditions TEXAS STATE TECHNICAL COLLEGE Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

ITEMS BELOW APPLY TO AND BECOME A PART OF TERMS AND CONDITIONS OF RFP, ANY EXCEPTIONS THERE TO MUST BE IN WRITING.

A. BIDDING REQUIREMENTS

- 1. Proposers must comply with all rules, regulations and statutes relating to purchasing in the State of Texas in addition to the requirements of this form.
- 2. RFP should be submitted on this form. RFP must be time stamped at ordering agency on or before the hour and date specified for the RFP opening.
- 3. Late and/or unsigned RFP will not be considered under any circumstances. Person signing RFP must have the authority to bind the firm in a contract.
- 4. RFP should give Payee ID Number, full firm name and address of proposer on the face of this form. Enter in the space provided, if not shown. Additionally, firm name should appear on each continuation page of a RFP, in the block provided in the upper right hand corner. The Payee ID Number is the taxpayer number assigned and used by the Comptroller of Public Accounts of Texas. If this number is not known, complete the following:

Enter Federal Employer's Identification Number _____

Sole owner should also enter Social Security Number ______

- 5. RFP cannot be altered or amended after opening time. Alterations made before opening time should be initialed by proposer or his authorized agent. No RFP can be withdrawn after opening time without approval by TSTC based on an acceptable written reason.
- 6. TSTC reserves the right to accept or reject any or all proposals, or parts thereof, waive technicalities and negotiate and award the RFP to best serve the interests of the College.
- 7. Consistent and continued tie bidding could cause rejection of RFP by TSTC and/or investigation for antitrust violations.
- 8. TSTC shall not be responsible for failure of electronic equipment or operator error. Late illegible, incomplete, or otherwise non-responsive RFP'S will not be considered.

B. TIE BIDS

Awards will be made in accordance with Rule 1 TAC Section 113.6 (b) (3) and 113.8 (preferences).

C. AWARD OF CONTRACT

A response to this RFP is an offer to contract based upon the terms, conditions and specifications contained herein. RFP's do not become contracts until they are accepted through an open market purchase order. The contract shall be governed, construed and interpreted under the laws of the State of Texas. The factors listed in Texas Government Code, Title 10, Subtitle D, Section 2155.074, 2155.144, 2156.007, and 2157.003 shall also be considered in making an award. Any legal actions must be filed in Cameron County, Texas.

D. PAYMENT

Vendor shall submit an itemized invoice showing TSTC's purchase order number. TSTC will incur no penalty for late payment if payment is made in 30 or fewer days from receipt of goods or services and an uncontested invoice. For restrictions regarding prepayment, see section 11, below.

E. PATENTS OR COPYRIGHTS

The vendor agrees to protect TSTC from claims involving infringement of patents or copyrights.

F. VENDOR ASSIGNMENTS

Vendor hereby assigns to ordering agency any and all claims for overcharges associated with this contract arising under the antitrust laws of the United States 15 U.S.C.A. Section 1, et seq. (1973), and the antitrust laws of the State of Texas, TEX. Bus. & Comm. Code Ann. Sec. 15.01, et seq. (1967). Inquiries pertaining to IFBs must give the requisition number, codes, and opening date.

G. BIDDER AFFIRMATION

Signing this RFP with a false statement is a material breach of contract and shall void the submitted RFP or any resulting contracts, and the vendor shall be removed from all bid lists.

- 1. The proposer has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted RFP.
- 2. Neither the proposer nor the firm, corporation, partnership, or institution represented by the proposer, or anyone acting for such firm, corporation or institution has violated the antitrust laws of this State or the Federal Antitrust Laws (see section 9, above), nor communicated directly or indirectly the RFP made to any competitor or any other person engaged in such line of business.
- 3. Pursuant to Section 2155.004 Government Code the proposer has not received compensation for participation in the preparation of the specifications for this RFP.
- 4. Pursuant to Section 231.006(d), Family Code (relating to child support), the proposer certifies that the individual or business entity named in this RFP is not in ineligible to receive this specified payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate.
- 5. Under Section 2155.004 Government Code the proposer certifies that the individual or business entity named in this RFP is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and/or payment withheld if this certification is inaccurate.
- 6. The Contractor shall defend, indemnify, and hold harmless TSTC, all of its officers, agents and employees from and against all claims, actions, suits, demands, proceedings, costs, damages, and

liabilities, arising out of, connected with, or resulting from any acts or commissions of contractor or any agent, employee, subcontractor, or supplier of contractor in the execution or performance of this contract.

- 7. Proposer agrees that any payments due under this will be applied towards any debt, including but not limited to delinquent taxes and child support that is owed to the State of Texas.
- 8. Proposer certifies that they are in compliance with section 669.003 of the Government Code, relating to contracting with executive head of a State agency. If section 669.003 applies proposer will complete the following information in order for the RFP to be evaluated:

Name of Former executive: _____

Name of State agency: _____

Date of separation from State agency: _____

Date of Employment with proposer: _____

- 9. Proposer agrees to comply with government Code 2155.4441, pertaining to service contract use of products in the State of Texas.
- 10. Pursuant to Section 231.006©, Family Code, RFP must include names and Social Security Numbers of each person with at least 25% ownership of the business entity submitting the RFP. Attach name & social security numbers for each person. This information must be provided prior to contract award.

H. NOTE TO PROPOSER

Any terms and conditions attached to a RFP will not be considered unless specifically referred to on this RFP form and may result in disqualification of the RFP. The dispute resolution process provided for in chapter 2260 of the Texas Government Code must be used by the ordering agency and the contractor to attempt to resolve all disputes arising under this contract.

I. BEST VALUE CRITERIA

- The quality, availability, and adaptability of the supplies, materials, equipment, or contractual services to the particular use required;
- The number and scope of conditions attached to the RFP;
- The ability, capacity, and skill of the proposer to perform the contract or provide the service required;
- Whether the proposer can perform the contract or provide the service promptly, or within the time required, without delay or interference;
- The character, responsibility, integrity, reputation, and experience of the proposer;
- Proximity of the proposer's office to the site, and is there a firm principal at the local office, and how much of the design work will be done at the local office;
- Related to the above, how close are the proposer's sub-consultants to the site, and are there firm principals at the local sub-consultants' offices, and how much of the design work will be done at the local sub-consultants' offices;
- The quality of performance of previous contracts or services;
- Any previous or existing noncompliance by the proposer with specification requirements relating to time of submission of specified data such as samples, models, drawings, certificates, or other

information; the sufficiency of the financial resources and ability of the proposer to perform the contract or provide the service;

- The ability of the proposer to provide future maintenance, repair parts, and service for the use of the contract;
- The purchase price;
- Any relevant criteria specifically listed in the RFP or request for proposals.

Signature

Date

RFP-19-ND-002

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CONFLICT OF INTEREST QUESTIONNAIRE For vendor or other person doing business with local governmental entit	FORM CIQ
This questionnaire reflects changes made to the law by H.B. 1491, 80th Leg., Regular Session.	OFFICE USE ONLY
This questionnaire is being filed in accordance with Chapter 176, Local Government Code by a person who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the person meets requirements under Section 176.006(a).	Date Received
By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the person becomes aware of facts that require the statement to be filed. See Section 176.006, Local Government Code.	
A person commits an offense if the person knowingly violates Section 176.006, Local Government Code. An offense under this section is a Class C misdemeanor.	
1 Name of person who has a business relationship with local governmental entity.	
2	
Check this box if you are filing an update to a previously filed questionnaire.	
(The law requires that you file an updated completed questionnaire with the ap later than the 7th business day after the date the originally filed questionnaire becom	
3 Name of local government officer with whom filer has employment or business relationshi	p.
Name of Officer	
This section (item 3 including subparts A, B, C & D) must be completed for each office employment or other business relationship as defined by Section 176.001(1-a), Local Govern pages to this Form CIQ as necessary.	er with whom the filer has an ment Code. Attach additional
A. Is the local government officer named in this section receiving or likely to receive taxable income, from the filer of the questionnaire?	income, other than investment
Yes No	
B. Is the filer of the questionnaire receiving or likely to receive taxable income, other than inved direction of the local government officer named in this section AND the taxable income is governmental entity?	
Yes No	
C. Is the filer of this questionnaire employed by a corporation or other business entity w government officer serves as an officer or director, or holds an ownership of 10 percent or m	ith respect to which the local ore?
Yes No	
D. Describe each employment or business relationship with the local government officer nat	med in this section.
4	
Signature of person doing business with the governmental entity	Date



Attachment E – Respondent Questionnaire

Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

The Respondent recognizes that in selecting a provider of the requested services, TSTC will rely, in part, on the answers provided in response to this Section. Accordingly, Respondent warrants to the best of its knowledge that all responses are true, correct and complete.

Company Profile:

- 1. Number of Years in Business: _____
- 2. Type of Operation:
 □ Individual,
 □ Partnership,
 □ Corporation,
 □ Government
- 3. Number of Trainers: ______
- 4. Annual Sales Volume: ______
- 5. List Minimum qualifications of trainers:
- 6. Hours & Days of Week available for training: ______
- 7. Types and quantity of training equipment owned: ______
- List locations where training can be provided. (Abilene, Breckenridge, Brownwood, Fort Bend County, Harlingen, Hutto, Marshall, Red Oak, Sweetwater, Waco) in Texas. If less than 100% of state, specify # of Workforce Development Areas (WDAs) served and training capabilities in proximity to TSTC campuses.
- Provide a customer reference list of at least three (3) organizations for which you currently
 provide services or have provided services of the type and scope requested herein over the past
 five (5) years. References must include company name, contact person, telephone number and
 length of business relationship.
- 10. Provide a sample copy of curriculum for one course.
- 11. Is your business certified as a Historically Underutilized Business (Small, Minority or Woman-Owned) by the Texas Comptroller of Public Accounts or another state or Federal agency? If yes, include information that confirms certification.

Attachment E – Respondent Questionnaire - Continued Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

Service Questionnaire:

A. Please provide the name, title and a brief resume of the individual who will assume overall Responsibility for the services to be provided for TSTC.

B. Firm's Qualifications - Describe your experience in providing services for organizations similar in size to TSTC.

Include a statement of qualifications, experience and description of your firm and its history. The response should specifically indicate the firm's current and historical expertise in providing on or all the requested training categories.

Company Name: ______

Signature of Authorized Representative

Attachment F – PRICING INFORMATION

Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

Respondent must enter pricing information using link below, in accordance with the service requirements contained in this RFP. TSTC will not recognize any charges not specifically stated.

The link below is a spreadsheet which contains eight (10) tabs, one for each TSTC Campus where training will be needed. TSTC requires that the Daily Rate or Price per Trainee be all inclusive, depending upon the campus location. Each tab contains the three (3) training categories (Healthcare, Leadership, and Craft Skills). Enter pricing information for the category you are interested in bidding. *Print out Pricing Information you entered and submit with the bid.*

https://docs.google.com/spreadsheets/d/15FpCSHWM03dGQFyfdB5quUSNG6E49oRhKQH5_cJ5UEU/ed it#gid=557419451

Attachment G – NOTIFICATION OF CRIMINAL HISTORY

Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

THIS FORM MUST BE COMPLETED, SIGNED, AND RETURNED WITH BID

State of Texas legislative Bill No. 1 Section 4.034, Notification of Criminal History, Subsection (a) states "a person or business entity that enters into a contract with a school district must give advance notice to the district if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony."

Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract."

THIS NOTICE IS NOT REQUIRED OF A PUBLICLY-HELD CORPORATION

Please check off one box and sign the form in the appropriate space

I, the undersigned agent for the firm named below, certify; that the information concerning notification of felony convictions has been reviewed by me and the information furnished is true to the best of my knowledge.

VENDOR'SNAME:_____

AUTHORIZED COMPANY OFFICIAL'S NAME (PRINTED): ______

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

SIGNATURE OF COMPANY OFFICIAL _____

B. My firm is not owned nor operated by anyone who has been convicted of a felony.

SIGNATURE OF COMPANY OFFICIAL

C. My firm is owned and/or operated by the following individual(s) who has/have been convicted of a felony:

Name of Felon(s) ______

Details of Conviction(s) ______

SIGNATURE OF COMPANY OFFICIAL _____

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Attachment H – HUB Subcontracting Plan

Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

The link below contains the HUB Subcontracting Plan.

Fill out the HUB Subcontracting Plan, print, and submit with your bid.

https://drive.google.com/file/d/17Vmyuoj0MRejbHhNyHVo0kAW9N-Clo0z/view?usp=sharing

Attachment I – Appendix A, B, C

Texas State Technical College Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Development and Training Departments (Statewide) RFP No.: RFP-19-ND-002

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RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery M	ethod			Are materials	1	
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	Are materials included in the price?	Cost (does not include set up/take down)	Per
	E/M Chart Auditing for Physician								
	Services								
	How To Be The Best Receptionist								
	Management & Leadership for the								
	Medical Practice								
	Mastering E/M Coding								
	Medical Office Compliance								
	Medicare Part B: Reimbursement								
	Guidelines								
	OSHA Compliance Guidelines for the								
	Medical Practice								
	Patient Collections and A/R								
	Management								
	PMI Basics: Collections for Medical								
	Office Professionals								
	PMI Basics: Introduction to CPT								
	Coding								
	PMI Basics: Introduction to E/M			ĺ					
	Coding								
	PMI Basics: Introduction to Medical								
	Coding								
	PMI Basics: Introduction to ICD-10-								
	CM Coding								
	PMI Basics: Medical Office Receptionist								
	Skills Privacy and Security Concerns for the								
	Medical Practice								
	Successful Insurance Claims Processing								
	Transform the Front Desk Staff – Version								
	2.0								
	Using Modifiers to Improve Claim			1			1		
	Accuracy								

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery M	ethod			Are materials		
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per
	Dental Assisting								
	EKG Technician								
	Histology Technician/Assistant								
	Health Unit Coordinator								
	Veterinary Assistant								
	Certified Nursing Assistant								
	Please list additional courses in the fields below:								

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

		Delivery Method					Are materials		
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery M	ethod		Are material		1		
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per	

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

		Delivery Method				Are materials			
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per

Appendix B - Training Capabilities Summary for Leadership

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery N	/lethod			Are materials		
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per
	Achieving Results								
	Building Relationships								
	Coaching/Mentoring								
	Communication								
	Creative Conflict								
	Conflict Resolution								
	Correcting Performance Problems								
	Critical Thinking								
	Developing Others								
	Presentation Skills								
	Handling Difficult Customers								
	Telephone Techniques								
	Active Listening								
	Customer Service								
	Business/Technical Writing								
	Problem Solving								
	Time Management								
	How to Supervise Employees								
	Being a Successful Supervisor								
	Please add additional topics that your firm can deliver below:								

Appendix B - Training Capabilities Summary for Leadership

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

		Delivery Method			Are materials	Are materials			
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per

Appendix B - Training Capabilities Summary for Leadership

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery Method			Are materials			
Y/N	Course	TSTC Classroom Setting/Instructor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	included in the price?	Cost (does not include set up/take down)	Per

Appendix C - Training Capabilities Summary for Craft Skills

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

		Delivery M		y Method	Method				
Y/N	Course	TSTC Classroom Setting/Instr uctor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	Are materials included in the price?	Cost (does not include set up/take down)	Per
	Craft Skills - Advanced Programmable Logic Controllers								
	Craft Skills - Analytical Measurement								
	Craft Skills - Basic Digital Circuits								
	Craft Skills - Batteries								
	Craft Skills - Combustion								
	Craft Skills - Conduit Bending								
	Craft Skills - DC Cranes and Controls								
	Craft Skills - Electrical Troubleshooting and Motor Controls								
	Craft Skills - Industrial Electricity and Electronics for Mechanics								
	Craft Skills - Instrumentation								
	Craft Skills - Mechanical Concepts								
	Craft Skills - Mechanical Crane Inspection								
	Craft Skills - Operator Care								
	Craft Skills - Process Control Fundamentals								
	Craft Skills - Pump and Pump Repair								
	Craft Skills - Shaft and Coupling Alignment								
	Craft Skills - Systematic Problem Solving and Troubleshooting								

Appendix C - Training Capabilities Summary for Craft Skills

RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

		Delivery Method		y Method					
Y/N	Course	TSTC Classroom Setting/Instr uctor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	Are materials included in the price?	Cost (does not include set up/take down)	Per
	Craft Skills - Test Equipment								
	Craft Skills - Variable Frequency Drives								
	Craft Skills: Operator Care - Rapid Improvement Workshop								
	Craft Skills: Operator Care - Fundamentals of Operator Care								
	Craft Skills: Ball Screws and Linear Bearings								
	Craft Skills: Vibration Analysis								
	Craft Skills: Vibration Metering								
	Please add additional topics that your firm can deliver below:								

Appendix C - Training Capabilities Summary for Craft Skills RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery Method						
Y/N	Course	TSTC Classroom Setting/Instr uctor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	Are materials included in the price?	Cost (does not include set up/take down)	Per

Appendix C - Training Capabilities Summary for Craft Skills RFP #: RFP-19-ND-002 Healthcare, Leadership, and Craft Skills Training Services for TSTC's Workforce Training Department (Statewide)

Respondent/Vendor Name:

Instructions:

			Delivery Method						
Y/N	Course	TSTC Classroom Setting/Instr uctor Led	Client Location	Conference Seminar	Web-based	Length (hours/days, etc.)	Are materials included in the price?	Cost (does not include set up/take down)	Per